

KEY FACTS ABOUT THE GEORGIA DRIVES SYSTEM UPGRADE

What Is Georgia DRIVES?

The Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES) is a multi-year effort between the Department of Revenue and Department of Driver Services to modernize and combine two of Georgia's largest and most complex legacy software systems. The Department of Revenue is implementing phase one of the system upgrade, which goes live to the public on May 28th, 2019. The phase two implementation, by the Department of Driver Services, is slated for January 2021. The new Georgia DRIVES system will update and enhance the title and vehicle registration functions of the Department of Revenue by streamlining the existing processes, while investing for the future.

What Are Some Improvements Provided By Georgia DRIVES?



**Enhanced Customer
Service Options**



**More Online
Services**



**User Friendly
Technology**



**Streamlined
Services**

How Will Georgia DRIVES Impact the General Public?

①

**May and June registrations
asked to renew early**

②

**Know when vehicle
services are unavailable**

③



**Learn about new e-Services
(online services available)**


Georgia DRIVES 2019 Implementation Schedule:

In preparation for the Georgia DRIVES system upgrade, some county tag offices will have reduced hours and fewer services available. All vehicle registration and titling services will be unavailable statewide from **Friday, May 24th – Monday, May 27th**.

Georgia DRIVES System Upgrade Schedule


Sun May 19	Mon May 20	Tue May 21	Wed May 22	Thu May 23	Fri May 24	Sat May 25	Sun May 26	Mon May 27	Tue May 28	Wed May 29	Thu May 30	Fri May 31	Sat Jun 1
------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	------------------	-----------------

 No kiosk or online services available. Offices may have reduced hours.
  No vehicle registration or titling services will be available statewide.

 Offices may have reduced hours.

GENERAL PUBLIC

NEW DRIVES e-Services Available Online With Georgia DRIVES Launch:

- » **Title Registration Pre-Application**
Pre-apply for a title registration online.
- » **Title Status Lookup**
Check the status of your title online.
- » **Fleet Registration Maintenance & Renewal**
Renewing your company's vehicles is now easier and quicker. Have a registered fleet of 100 or more vehicles? Renew all your vehicles at once online.
- » **Online Tag Renewal Notifications** 
Go paperless when you sign up for email tag renewal notifications. Sign up and receive an email when your vehicle is up for renewal instead of a mailed notification.
- » **Sponsor Plates**
Sponsors can go online and log on to issue receipts for pre-paid plates.
- » **Other Services Available Online:**
 - Replace Registration
 - Cancel Registration
 - Change Address
 - Insurance Fine Payments
 - Rental Car Registration & Renewal
 - Leasing Company Registration & Renewal
 - Start a Dealer Registration (Pre-apply online)
 - Dealer Renewal
 - Salvage and Assembled Vehicle (SAVI) Inspections

NEW Documents Available As Of May 28th:

- » **Full Page Georgia Certificate of Title for Vehicles**
The Georgia certificate of title for vehicles will now be issued in full page format of 8.5 in. x 11 in.
- » **Temporary Operating Permit (TOP)**
A more detailed and more secure TOP will be issued featuring the following information:
 - Vehicle Identification Number (VIN)
 - Permit number
 - QR code
 - Pre-printed expiration date
 - Hologram sticker of state seal
 - Make, model, and year of vehicle
- » **Fleet Vehicle License Plate**
Alternate standard plate design with white pre-printed FLEET decal.